



PATENT
NESO:009

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Nicholas D. Evans

Filed: Jun 25, 1999

Serial No.: 09/344,795

For: ELECTRONIC CUSTOMER
SERVICE AND RATING
SYSTEM AND METHOD

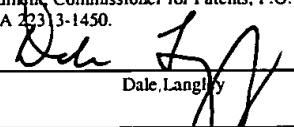
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Group Art Unit: 3621

Examiner: Reagan, James A.

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Mail Stop – Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF FIRST CLASS MAIL
I hereby certify that this document and any attachments is being deposited with the United States Postal Service on August 2, 2004, as First Class Mail, postage paid under 37 C.F.R. 1.8, in an envelope addressed to: Mail Stop – Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.
 Dale Langley

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

Dear Sir:

In reply to the Notice mailed on July 2, 2004, please accept the attached complete listing in substitution of the prior incomplete listing of claims in Applicant's recent amendment.